



## Service Trak & Service Trak Lite

### Research and Market Data Managers

**Service Trak** is a fully integrated web-based service for managing your market data and research services on a service or user level.

#### FEATURES

**Service Trak** was built based on the real-world requirements of asset managers and hedge funds to collect, consolidate, and report on research products and services from third-party research providers as well as market data feeds from any number of vendors.

- **Reporting** – review information by vendor, service, user.
- **Mixed-Use Allocations** – services and market data can be tracked, including services paid by your firm, a CSA/CCA/Soft arrangement, or mixed-use services.
- **User Tracking** – each service can include a list of the users that benefit from the service, with costs allocated to the user or department level.
- **Record Keeping** – supports scanning of contracts, invoices, correspondence, all approvals received and samples of the research itself.
- **Contract Management** – allows for a single source for contract renewal information, administrative settings, cancellation rules, and other time-savers

<i>Advanced Features</i>	<i>Lite</i>	<i>Service Trak</i>
Service & budget tracking.	✓	✓
Users & manual costs managed for each service.	✓	✓
Complex cost allocations by department, user, days used.		✓
Web-based service requests.		✓
Electronic approval tracking.		✓
Contract & administrative detail tracking.		✓

#### BENEFITS

- Organizes and simplifies service and market data tracking and budgeting without the headaches of cumbersome paperwork management.
- Answers are gathered faster and easier through web-based site.
- Assists in the audit process by consolidating all of the necessary material in to one database.
- Streamlines contract administration through single database of all services, users, and contract renewal information.
- Simplifies employee moves by identifying all of the services for each user.
- Reduces expenses by reporting on cancellation opportunities before it's too late to cancel or amend a client's services.
- Gives management the tools to make prudent spending and resource allocation decisions.

## **About ConvergeX**

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